



## **Q. I am thinking of migrating to Australia! What's my next step?**

First, fill in and submit the Enquiry Form. Within 24 hours, we'll get back to you and inform you of what to do next.

## **Q. How much will it cost to use your services?**

Our service fee is based on the visa class you are applying for and the amount of work your application requires. Because each applicant's circumstances are different we can only give you a firm quote once we understand your specific needs.

To understand your specific needs we offer a free online assessment – the first 20 minutes of a face-to-face meeting is also free. Usually you will be able to receive relevant advice within the first 20 minutes to determine the correct visa category for your situation. However, if your interview goes longer than 20 minutes, any fees you pay will be deducted from your account, should you engage our services.

Should you agree to engage our services, you will sign a Statement of Service and Fee Agreement – where you will see that we offer fixed flat rate fees which vary according to your specific requirements, and the relevant visa category. The Statement of Service will outline our services in relation to your case.

AAI offers a professional service as Registered Migration Agents and we operate within the bounds of the Code of Conduct. For a copy of the Code of Conduct you can click here <https://www.mara.gov.au/Code-of-Conduct/Code-of-Conduct/default.aspx> Alternatively you can find a copy of the Code on the Home Page of our website.

This Code requires AAI to have a Clients' Account to hold our clients' fees, until the work has been completed in line with the signed Statement of Service and Fee Agreement. Once the work is completed we can then withdraw the fees.

If you change your mind after you have signed our contract we will only charge you for the work completed and refund the balance. Give us a call if you would like an obligation free quote for your visa category – or complete the online assessment form.

## **Q. Who can certify my original documents?**

We can certify a copy of your original documents for you. You must provide us with the original documents, and we can photocopy them and certify them as a true and correct record of the original document.

If you require a Justice of the Peace to sign – our Principal Consultant can assist. Also, most major shopping centers in Australia, have Justice of the Peace stands. If you contact the center management of the shopping center near you, they will be able to tell you the times the Justices of the Peace will be available.

Usually Commissioners of Declarations; Commissioners of Affidavits; Solicitors; Medical Doctors and Chemists can also certify documents. The services of a Justice of the Peace, and a Commissioner of Declarations are free in Australia. I have noticed that some Chemists charge a small fee for their services.



# All About Immigration

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If you are overseas, often a notary certifies documents. However it varies from country to country. Photocopies of documents that have not been certified are unacceptable and will not be able to be submitted as evidence towards your visa application.

## **Q. Can I call or visit your office?**

To help you process your visa application with minimum hassle and in the shortest time possible, we have developed an online visa assessment form making the initial process extremely simple. However you are most welcome to ring 1300789688 within Australia to make an appointment, or +61 7 3310 8896 if you are outside of Australia and wish to talk to us.

Alternatively, send us an email at [info@aboutimmi.com.au](mailto:info@aboutimmi.com.au) and we will get back to you very quickly.

## **Q. Why should I lodge my visa application with All About Immigration?**

We take particular care with our clients and our cases. We have an eye for detail and realize the importance of submitting a good quality application, where possible at decision ready standards. To date we have a very high success rate. We will work with you in a friendly and professional manner to ensure you are represented thoroughly, as we feel honored that you have chosen us to help you reach your dream. Our mission is to *give all our clients a brighter future!*

We offer a full range of services from your visa application; review submissions; citizenship; and resettlement matters. We also offer advice on Immigration Law matters, including visa cancellations; waivers and ministerial intervention matters.

We have clients all over Australia and globally. We have the capability to assist you from wherever you reside. We work with some of the best independent migration agents in the country. We value every client! For more information go to the About Us button on this website.

## **Q. Can I apply outside Australia?**

Yes – by using our All About Immigration website – we can assist you to apply and represent you through your whole application process, from your home country.

## **Q. How can I find out if my occupation is recognised in Australia?**

The Department of Immigration and Citizenship (DIAC) maintains a list of all recognised occupations and also a list of all occupations that are in high demand in Australia. When providing you with preliminary advice we will let you know whether or not the occupation you wish to pursue in Australia is in high demand. If your occupation is in high demand in Australia, you will have a greater chance of success in obtaining a visa approval.



## **Q. What are the basic requirements for migration under Student Visa categories?**

You can apply for this visa type if you want to study in Australia to gain qualifications and skills that Australia needs. If your intention is to work here during your studies, and/or after you have completed your studies, ask us to advise you on the best options open to you.

## **Q. How long does it take to get a visa?**

The total time it will take to get your visa will depend on how quickly you can submit all the relevant documents and information to complete your application; as well as how long it takes to process your application once it is lodged.

AAI believe that to obtain the best possible outcome it is important to start by presenting a condensed, clear, well laid out file to the case officer. This will enable the key criteria surrounding your case to stand out, and be clearly understood for the decision maker. If documents are out of order or omitted, it takes a lot longer for your case to be considered, especially if further information requests are required to be able to make a final decision. This is why we pay a lot of importance on this issue, and present decision ready files where possible.

In regards to processing times with the Department of Immigration and Citizenship, this often depends on the visa category being applied.

## **Q. My documents are not in English what do I do?**

You will need to provide an accurate English translation of each document that is not in English. If your documents are being translated in Australia, they will need to be translated by person who has a National Accreditation Authority for Translations and Interpreters (NAATI) qualification.

For documents being translated outside of Australia, you must find a translator providing a Registered Translating Service for that country. This is often a Court for some countries.

## **Q. What is happening with the 457 visa applications?**

There has been a lot of media and political talk about these very popular visas lately. Check out our News Feed dated 30 April 2013, for a list of the proposed changes. Remember these are only proposed changes at this stage.

## **Q. What are the basic requirements for migration under Employer Sponsored Visa categories?**

You can apply for this visa type if you have the skills, qualifications and experience that are in high demand by Australian employers willing to sponsor you to fill a vacant position. AAI can assist both you and the employer with the visa application process. If you are looking for the relevant assessing authority to assess your qualifications, have a look at the Useful Links under this website, where they are all listed. If you have



not yet found an employer to sponsor you, maybe we can help you find one. You will find more information about the transitional and direct entry process for this type of visa on our website.

## **Q. Do you provide any assistance to help me and my family settle in Australia?**

Yes we do. We provide a lot of assistance – look under the resettlement button on this website for more information and contact us for quotes. You will notice that we can help from buying or renting a house, providing you with an Australian experience; providing written reports on specific areas or needs; teaching you about the Australian culture, to obtaining health insurance, home loans, etc. We even provide a small welcome gift to our newcomers. We are proud of the journey our newcomers have made, and we love to welcome and help them join our broader AAI families by assisting them to settle quickly and with minimum hassle.

## **Q. Do I have to do an IELTS Test to prove my English capabilities?**

If you are from an English speaking country such as the UK, Canada, NZ, USA and Ireland you are not required to sit the IELTS test. If you are not from these countries, then you are required to sit the test. However, please contact us as the English requirements vary from visa to visa. More than 1.4 million people take the test each year. For more information about the IELTS Test, including where to sit the test click here <http://www.ielts.org/default.aspx>

If you can't meet the English requirements test, you may like to consider opportunities in New Zealand. They offer a much lower level of English with an overall band score of 3 or 4. Speak to us about New Zealand options as we are now offering assistance for our clients wishing to work or settle in New Zealand.

## **Q. If I am married to an Australian does that mean I can stay in Australia forever?**

No. If you are on a temporary visa, or a proposed marriage visa, once you are married you will have no automatic right to remain in Australia. You must apply for the relevant partner; de facto; or spouse visa to cover your circumstances.

If you are in a de facto relationship or a same gender relationship – you can register your relationship with the state in which you are living. This is done by completing the relevant application form from the Births, Deaths and Marriages Department in your relevant State. For a full list of these government agencies, please go to the Helpful Links button on this website.

There are only 14 countries in the world that recognize same gender marriages. Australian is not one of them. However, our neighboring country New Zealand is. For more information regarding partner visas in Australia or New Zealand please contact us!

## **When do I need a police check?**

In most cases you will need a national police check from every country you have lived over the past 10 years, if you have lived in that country for 12 months or longer – since turning the age of 16 years. In



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Australia, these certificates are considered to be current if they are less than 12 months old. We can assist you to apply for you police certificate in regards to your visa application.

